

CONDITIONS OF REPAIR

1. DEFINITIONS

“the Company” means Jeaton Ltd (trading as Industrial Tooling). Or any other company which is a subsidiary;

“the Customer” means the person, firm, company or corporation purchasing the goods;

2. REPAIR TERMS AND WARRANTY

All repairs are guaranteed against faulty materials and defective workmanship for a period of three months from the date of dispatch, subject to the terms and conditions set out below:-

a. Quotations are provided free of charge, including any necessary dismantling. The Customer acknowledges that the Company generally cannot offer an accurate quotation without dismantling the tool and inspecting all parts for wear and damage.

b. If the Customer only requires the replacement of specified items (i.e., does not require a full inspection and comprehensive repair quote), the Customer must advise the Company in writing at or prior to the time of collection or dispatch of the tool.

c. Where the Company carries out a repair specified strictly by the Customer, the guarantee is limited solely to the specific parts replaced and the associated labour for those parts.

d. Following the initial quotation, the Company will attempt to contact the Customer on up to three separate occasions. If the Customer fails to instruct the Company on how to proceed within a 90-day period from the date of the initial notification, the Company reserves the right to dispose of or sell the tool to recover storage and handling costs.

e. If the Customer decides the tool is beyond economical repair, the tool will only be returned at the Customer's expense and will be returned unassembled for safety reasons. Current carriage charges will be advised by the service department.

f. A valid Purchase Order covering re-assembly and/or carriage charges must be received by the Company prior to the dispatch of the tool.

g. When a major overhaul is carried out, the guarantee is limited to the parts replaced and the associated labour. Should any part not replaced fail within the guarantee period, such part will be replaced subject to the Customer paying for the cost of the part, but no additional charge will be made for labour.

h. The Company's liability for parts fitted shall not exceed the original manufacturer's warranty.

i. The Company shall not be liable to repair any tool or replace any part found to be damaged by misuse, neglect, improper maintenance, or poor air quality.

j. This guarantee shall be deemed void if any person other than the Company repairs or attempts to repair the tool during the guarantee period.